

Profile remains open for clients

We wrote to you on Friday with our most recent update on the impact of COVID-19 on our business practices. Over the weekend our Prime Minister and state Premiers launched a range of new financial and non-financial measures aimed at containing the virus and financially supporting businesses, individuals, charities and retirees.

With respect to non-financial initiatives the government is amongst other things, mandating the closure of non-essential businesses with some states also closing their borders. We just want to assure you that Profile remains open for business as an essential service. All of our people are working from home or our offices and we are very focused on continuing to look after your needs. If you have any questions about the weekend's financial announcements from state and Federal governments I encourage you to talk to your adviser. We are currently working on a communication to you that will outline and explain the financial supports

We are respectfully and carefully honouring the intent of the changes to social distancing and applying the strict hygiene requirements advocated by medical authorities. The majority of our people are self-isolating and working from home. Our technology support systems allow us to do this whilst still offering you all but our face to face services. We understand how concerning these times are and we are nurturing our teams through the difficulties so that they in turn can support you.

We think of you as a part of the Profile family and will continue to serve you despite the environmental challenges.

Please feel free to call myself or your Adviser should you have any questions.

Kind regards,



Peter Coleman
CEO & Chairman

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